Sample Submission for ALLERCEPT® from Outside the USA

Allergy Test Options and Sample Volume Requirements

- Canine/Feline ALLERCEPT (Environmental) Panel: 2.0 ml serum
- ALLERCEPT Food Panel: 1.0 ml serum
- Both Environmental & Food: 3.0 ml serum
- Equine ALLERCEPT Allergen Panel: 3.0 ml serum

Sample Collection and Processing

Step 1. Collect whole blood in red top or serum separator tube.
Step 2. Let sample sit to allow clot formation.
Step 3. Centrifuge to separate serum.
Step 4. Transfer serum to Heska sample tube or clean red top tube. Ensure cap is tightly secured.
Step 5. Label tube with patient name, clinic name and date.

Sample Packaging and Shipment

Step 1. Put labeled sample tube wrapped in absorbent material in a plastic bag. Ensure cap is tightly closed.
Step 2. Complete ALLERCEPT order form, including test requested, and insert into outer sleeve of plastic bag. Electronic order form can be found at www.heska.com/Products/ALLERCEPT/Allercept-Testing.aspx under the Resources tab.
Step 3. Pack sample in an appropriate shipping box; for example, a white Diagnostic Specimen box provided by Heska.
Step 4. Ship the sample to:
   Heska Corporation
   Attn: VDL
   3760 Rocky Mountain Avenue
   Loveland CO 80538
   * There is no need to ship on ice, but transit time should be 3 days or less.
Step 5. Include all required documentation for shipment to the USA.
   Note on shipping documents and packaging that sample is for diagnostic use only, is non-hazardous and non-infectious.

For questions or further assistance, please call Heska’s Medical and Technical Support Services at 800.464.3752, option 5.